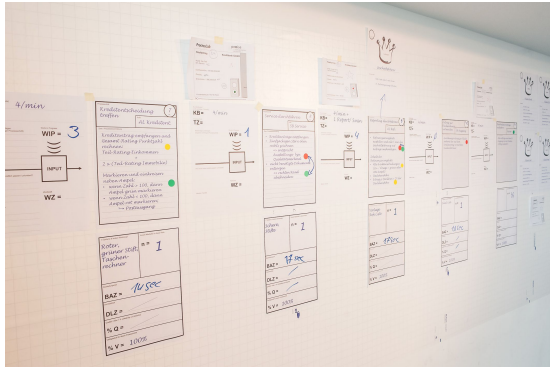


Lean Six Sigma Simulation KreditSim



Purpose of the simulation

To learn to apply Lean Six Sigma methodology and develop practical skills using a real-life example. **The goal is to optimize the credit process in terms of lead time, quality and cost.**

Content

- Kreditbank AG is a regional market leader in the real estate financing sector. The bank has four branches that provide real estate loans. However, the final processing of applications and decisions on loans are carried out at the bank's headquarters.
- The branches require swift and correct processing of applications at the headquarters in order to provide high service quality with low costs.
- Each participant represents one of the departments which are involved in the loan-processing procedure (e.g. interest calculation, creditworthiness check, decisions on loans, etc.)
- After the first round, the process is examined and optimized using Lean and Six Sigma tools. The second round illustrates enormous improvements and participants are thrilled by what they achieved within one day.

Number of participants

8 to 20 people.

Duration

1 day = 8 hours.

Prerequisites

Room of at least 50 m² in size, 9 freely movable tables, beamer, flipchart, Metaplan board. Simulation and other necessary material will be provided by procise.

Note: this simulation was developed by the Frankfurt School of Finance and Management and refined by procise.

Registrations & Questions

We would be happy to answer any questions you may have.

Call us on +49 69 24 24 06 60 or send us email at mi@procise.com